



Training Course Information

Training is Fundamental to Your Success

For over 25 years, Integrated Support Systems, Inc. (ISS) has delivered product life cycle support, product data management (PDM), configuration management (CM), and product collaboration software to aerospace and defense industries – worldwide. In addition to providing software solutions, ISS supports our customers’ efforts with comprehensive technical services and training.



ISS Training

Properly trained personnel are critical to the success of every project. It becomes especially important on projects with strict budgetary concerns, limited resources, and changing requirements. Our training

will increase your knowledge and effectivity on the job. Furthermore, ISS offers programs that deal with system optimization and maintenance, as well as courses focusing on the underlying functional processes behind the software.

ISS training courses are developed and delivered by the same experts who build and support ISS products. Each course is designed to provide a balance of lecture, practical exercises, and discussion. Regularly scheduled courses are available at our facility near Clemson, South Carolina, or they can be scheduled for on-site delivery at the location of your choice.

To help ensure your and your organization’s continued success, make ISS’s training courses an integral part of your product supportability planning and budget.

Training Course Calendar

October 2011

- 18-20 Provisioning: Concepts, Analysis, & Techniques
- 25-27 SLICwave® System Administrator

December 2011

- 5-9 Supportability Analysis
- 12-16 Using SLICwave® v5.2

January 2012

- 30-2/3 Supportability Analysis

February 2012

- 6-10 Using SLICwave® v5.2
- 13-15 Provisioning: Concepts, Analysis, & Techniques
- 27-29 SLICwave® System Administrator

April 2012

- 23-27 Supportability Analysis
- 30-5/4 Using SLICwave® v5.2

NOTE

Please note the pricing changes as of January 1, 2012. All courses after this date are subject 2012 pricing. To confirm course costs, please contact ISS at 1-800-528-9185 or (864) 654-1284. You may also request pricing via email at training@isscorp.com.

Pricing is available on page 3.



Training Courses

SLICwave®, the recognized world leader in product life cycle support solutions software, is supported with training courses that give you the necessary skills and knowledge to manage the software proficiently and effectively.

Supportability Analysis
(MIL-STD-1388-2B, LMI, GEIA-STD-0007)
Course length: 5 days

This course provides fundamental insight into the logistics support analysis (LSA) process. It focuses on the primary current standards that serve as the basis for many LSA programs – GEIA-STD-0007, MIL-STD-1388-2B, and LMI. Additionally, it examines the role of the analysis in PBL and spiral programs. The focus of the course is to provide you the necessary insight to produce the appropriate support system for your program. Supportability Analysis (MIL-STD-1388-2B, LMI, GEIA-STD-0007) course provides the foundation for the use of SLICwave software.

Using SLICwave® v5.2
Course length: 5 days

Using SLICwave introduces new and existing users to the SLICwave software. If you have a contract using MIL-STD-1388-2B, LMI, PBL, or GEIA-STD-0007, this course will provide you with the fundamental proficiency to use the industry standard product life cycle support information management software. Using SLICwave combines expert instructor-led sessions and plenty of hands-on exercises to promote skill development. Master the productivity enhancing features of SLICwave through practical use of SLICwave during the Using SLICwave training course. *Recommended: Working knowledge of MIL-STD-1388-2B or GEIA-STD-0007.*

SLICwave® System Administrator
Course length: 3 days

The SLICwave System Administrator (SA) training course provides instruction for effective maintenance management of the SLICwave system. Discover how to achieve optimal performance from the software with the knowledge you gain from this course.

Provisioning: Concepts, Analysis, & Techniques
Course length: 3 days

The Provisioning: Concepts, Analysis, & Techniques training course provides instruction to provisioners at all levels. Through a detailed introduction and skilled instruction, you will learn how to improve management and delivery of provisioning contractual requirements. This comprehensive course provides not only theoretical overview, but real world scenarios, enabling you to improve evaluation and understanding of obstacles and issues that may come in receiving, maintaining, and submitting provisioning data. *Recommended: Working knowledge of MIL-STD-1388-2B or GEIA-STD-0007.*

Introduction to FMECA and RCM Analysis
Course length: 3 days

The Introduction to FMECA and RCM Analysis training course introduces Failure Mode, Effects, and Criticality (FMECA) and Reliability Centered Maintenance (RCM). FMECA is engineering analysis that seeks to identify the ways a system can fail, the effects of those failures, and the criticality of those failures. In addition, FMECA determines what corrective maintenance actions will be necessary to rectify the failure. RCM is an engineering analysis that seeks to determine the possibility of preventing failures identified in FMECA. Furthermore, RCM analysis will identify preventative maintenance actions that can be undertaken in order to keep the failures from occurring. ***This course is delivered on an as-required basis.***

SLICwave/CM-L

Course length: 2 days

The SLICwave/CM-L training course instructs users in the usage of the Configuration Management – Logistics (CM-L) module for SLICwave. SLICwave/CM-L is a highly sophisticated module which permits users to perform configuration management (CM) of LSAR data at any time. It also tracks modifications to the LSAR database via in-work partitions and allows users to make prototype alterations to LSAR data while keeping a “baseline” configuration of data intact. This course instructs users into the creation of these in-work partitions, maintenance of the data within these partitions, and updating the baseline configuration using data from a partition. *This course is offered on an as-required basis.*

Five Day Training Course Pricing

	2011	2012
First Person	\$ 2,080	\$ 2,120
Additional Person	1,980	2,020

Three Day Training Course Pricing

	2011	2012
First Person	\$ 1,410	\$ 1,440
Additional Person	1,340	1,370

Two Day Training Course Pricing

	2011	2012
First Person	\$ 1,170	\$ 1,195
Additional Person	1,115	1,140

NOTE

All courses after January 1, 2012 are subject to the 2012 pricing structure. All prices are quoted in US dollars.

For any questions regarding pricing and course availability, contact ISS at 1-800-528-9185 or (864) 654-1284. You may also email ISS at training@isscorp.com.

ISS On-Site Training

Let us Bring the Courses to You

In addition to our regularly scheduled training courses at ISS, all courses are available for on-site training.

ISS on-site training is intended to provide instruction for groups up to ten (and may be increased to a larger group for an additional cost). On-site training courses follow the same curriculum presented at ISS – you just choose the location.

The following courses are available for on-site training:

- Supportability Analysis
- Using SLICwave v5.2
- System Administrator (SA)
- Provisioning: Concepts, Analysis, & Techniques
- Introduction to FMECA and RCM Analysis
- SLICwave/CM-L
- Configuration Management (CM) Boot Camp for InSync®
- InSync System Administrator (SA)

For on-site course pricing, information, and availability, please contact:

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Training Courses

InSync® is a complete product lifecycle management (PLM) solution with a core of sound configuration management concepts. To capitalize on InSync's open, flexible, and easy-to-use system try ISS's InSync training courses.

Configuration Management (CM) Boot Camp

Course length: 5 days

The CM Boot Camp is a comprehensive, 5-day course that familiarizes and educates professionals involved with a product's life cycle and the principles and benefits of using configuration management.

The CM Boot Camp's powerful instructional format includes:

- CM principles, methods, and techniques
- Basic program management skills
- Hands-on implementation of CM practices using InSync
- InSync user skill development and software installation

Discover how using configuration management will benefit you and your organization in the management of all your parts, documents, drawings, and software you need to build your products. This course is offered on an as-required basis.

Additional InSync Courses scheduled on an as-required basis

- InSync® System Administrator
- Integration Toolkit for InSync®

ISS Training Customers

A Who's Who of Aerospace & Defense

AAI Corporation
Aerosystems International
BAE Systems
Battelle
Bell Helicopter TEXTRON
BF Goodrich Aerospace
Boeing Company, The
CAE Engineering Ltd.
EDO Corporation
General Atomics
General Dynamics Aeronautical Systems
General Dynamics
GM Defense
Goodrich Landing Gear
Honeywell International
ITT
L-3 Communications
Lockheed Martin
Northrop Grumman Corporation
Oshkosh Corporation
Raytheon
Rolls-Royce Corporation
SAIC
Teledyne Brown
Thales Nederland B.V.
United Technologies
U.S. Navy