



# TRAINING COURSE INFORMATION

## Training Course Calendar

*March 2010 to December 2010*

### March 2010

1-5 Using SLICwave® v5.2

### April 2010

19-23 Supportability Analysis

26-30 Using SLICwave® v5.2

### May 2010

3-5 SLICwave System Administrator

### September 2010

13-17 Supportability Analysis

20-25 Using SLICwave® v5.2

27-29 Provisioning: Concepts, Analysis & Techniques

### October 2010

5-7 SLICwave System Administrator

### November 2010

8-12 Supportability Analysis

15-19 Using SLICwave® v5.2

## Training is Fundamental to Your Success

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**Celebrating 25  
years of service to  
the aerospace &  
defense industry**

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For twenty-five years, Integrated Support Systems, Inc. (ISS) has delivered product supportability and lifecycle software and solutions to the aerospace and defense industries – worldwide. In addition to providing software solutions, ISS supports our customers' efforts with comprehensive technical services and training.

### ISS Training

Properly trained personnel are critical to the success of every project. It becomes especially important on projects that have limited resources and changing requirements. ISS training will increase your knowledge and make you more effective at your job. In addition to software training, ISS offers programs that deal with system optimization and maintenance, as well as courses focusing on the underlying functional processes behind the software.

ISS training courses are developed and delivered by the same experts who build and support ISS products. Each course is designed to provide a balance of lecture, practical exercises, and discussion. Regularly scheduled courses are available at our facility near Clemson, South Carolina, or they can be scheduled for on-site delivery at a location of your choice.

To help ensure your and your organization's continued success, make ISS's training courses an integral part of your product supportability planning and budget.

In addition to the provided course descriptions, comprehensive outlines are available from your ISS account executive. For more information, please contact ISS directly at 1-800-528-9185 (in U.S. and Canada), or (864) 654-1284. You may also email your request for more information to [training@isscorp.com](mailto:training@isscorp.com).

# Training Courses

SLIC™, the recognized world leader in product life cycle support solutions software, is supported with training courses that give you the necessary skills and knowledge to manage the software proficiently and effectively.

## **Supportability Analysis (MIL-STD-1388-2B, LMI, GEIA-STD-0007)**

*Course length: 5 days*

*Course cost: \$2,040 first person; \$1,940 each additional*

This course provides fundamental insight into the logistics support analysis (LSA) process. It focuses on the primary current standards that serve as the basis for many LSA programs – GEIA-STD-0007, MIL-STD-1388-2B, and LMI. Additionally, it examines the role of the analysis in PBL and spiral programs. The focus of the course is to provide you the necessary insight to produce the appropriate support system for your program. Supportability Analysis (MIL-STD-1388-2B, LMI, GEIA-STD-0007) course provides the foundation for the use of SLICwave® software.

## **Using SLICwave®**

*Course length: 5 days*

*Course cost: \$2,040 first person; \$1,940 each additional*

Using SLICwave introduces new and existing users to the SLICwave software. If you have a contract using MIL-STD-1388-2B, LMI, PBL, or GEIA-STD-0007, this course will provide you with the fundamental proficiency to use the industry standard product life cycle support information management software. Using SLICwave combines expert instructor-led sessions and plenty of hands-on exercises to promote skill development. Master the productivity enhancing features of SLICwave through practical use of SLICwave during the Using SLICwave training course. *Recommended: Working knowledge of MIL-STD-1388-2B or GEIA-STD-0007.*

## **SLICwave® System Administrator (SA)**

*Course length: 3 days*

*Course cost: \$1,380 first person; \$1,310 each additional*

The SLICwave System Administrator (SA) training course provides instruction for effective maintenance management of the SLICwave system. Discover how to achieve optimal performance from the software with the knowledge you gain from this course.

## **Introduction to FMECA and RCM Analysis**

*Course length: 3 days*

*Course cost: \$1,380 first person; \$1,310 each additional*

The Introduction to FMECA and RCM Analysis introduces Failure Mode, Effects, and Criticality (FMECA) and Reliability Centered Maintenance (RCM). FMECA is engineering analysis that seeks to identify the ways a system can fail, the effects of those failures, and the criticality of those failures. In addition, FMECA determines what corrective maintenance actions will be necessary to rectify the failure. RCM is an engineering analysis that seeks to determine the possibility of preventing the failures identified in FMECA. Furthermore, RCM analysis will identify preventative maintenance actions that can be undertaken in order to keep the failures from occurring.

## **Provisioning: Concepts, Analysis, and Techniques**

*Course length: 3 days*

*Course cost: \$1,380 first person; \$1,310 each additional*

The Provisioning Concepts, Analysis, and Techniques training course provides instruction to provisioners at all levels. Through a detailed introduction and skilled instruction, you will learn how to improve management and delivery of provisioning contractual requirements. This comprehensive course provides not only theoretical overview, but real world scenarios, enabling you to improve evaluation and understanding of obstacles and issues that may come in receiving, maintaining, and submitting provisioning data.

# Training Courses

## Courses Scheduled on an as-required basis

- SLIC/2A™
- Integration Toolkit for SLICwave®

## ISS On-Site Training

In addition to our regularly scheduled training courses at ISS and ISS Europe, all ISS courses can be offered as on-site training.

On-Site training is intended to provide instruction for groups of up to ten (and may be expanded, for an additional cost, to larger groups). The same quality training received at ISS will be provided to you at a location of your choosing.

The following courses are currently available:

- Supportability Analysis
- Using SLICwave®
- SLICwave® System Administrator (SA)
- Introduction FMECA and RCM Analysis
- Provisioning: Concepts, Analysis and Techniques
- SLIC/2A™
- Integration Toolkit for SLICwave®
- Configuration Management Boot Camp (for InSync®)
- InSync® System Administrator (SA)
- Integration Toolkit for InSync®

If you would like to receive more information and/or pricing regarding ISS On-Site Training, please contact an ISS representative at 1-800-528-9185 (U.S. and Canada) or (864) 654-1284. You may also request information via email at [sales@isscorp.com](mailto:sales@isscorp.com). To reach an European representative, please contact ISS Europe at +33 (0) 1.34.82.72.90.

# Training Courses

InSync® is a complete product lifecycle management (PLM) solution with a core of sound configuration management concepts. To capitalize on InSync's open, flexible, and easy-to-use system try ISS' InSync training courses.

## **Configuration Management (CM) Boot Camp**

*Course length: 5 days*

*Scheduled on an as-required basis*

The Configuration Management (CM) Boot Camp is a comprehensive, 5-day course that familiarizes and educates professionals involved with a product's life cycle and the principles and benefits of using configuration management.

The CM Boot Camp's powerful instructional format includes:

- CM principles, methods, and techniques
- Basic program management skills
- Hands-on implementation of CM practices using InSync
- InSync user skill development and software installation

Discover how using configuration management will benefit you and your organization in the management of all parts, documents, drawings, and software you need to build your products.

## **Additional InSync courses scheduled on an as-required basis**

- InSync® System Administrator (SA)
- Integration Toolkit for InSync®

## **Training Customers**

Throughout the years, the who's who of the aerospace and defense industry have taken advantage of Integrated Support Systems, Inc.'s training courses. Take a look!

- AAI Corporation
- Aerosystems International
- BAE Systems
- Battelle
- Bell Helicopter TEXTRON
- BF Goodrich Aerospace
- Boeing Company, the
- CAE Engineering Ltd.
- EDO Corporation
- General Atomics Aeronautical Systems
- General Dynamics
- GM Defense
- Goodrich Landing Gear
- Honeywell International
- L-3 Communications
- Lockheed Martin
- Northrop Grumman Corporation
- Raytheon
- Rolls-Royce Corporation
- SAIC
- Teledyne Brown
- Thales Nederland B.V.
- United Technologies
- U.S. Navy