

VISTA™

The Problem:

You are responsible for the long-term support of a complex and expensive system. Much of the information that you need to effectively manage the system exists but in many applications across various computer systems. It is not clear where critical information is located or how to view it. Despite the fact that vast amounts of supportability data were generated during the acquisition of the system, you are unable to capitalize on these information resources for effective decision-making.

How can you remove the obstacles that are preventing you from transforming this potentially invaluable pool of information

into the knowledge you need now to make more accurate and timely decisions? How can you make ensure your existing data assets will pay large dividends?

How much is it costing you in terms of increased

operational costs and decreased system availability NOT to have this knowledge?

The Solution: VISTA™

What is VISTA?

VISTA is a customizable, "off-the-shelf" collaborative web portal architecture that enables you to transform access to your existing data assets into valuable inputs for your decision making process. You can think of VISTA as a web-enabled integration layer that gives you unprecedented access to your existing software applications and created customized intelligent view based on the needs of different information "consumers" throughout your company.

VISTA is the architecture that makes your supportability databases in SLIC or CM databases in InSync available to a much wider and diverse audience. VISTA allows you to achieve a seamless integration with your ISS products and data assets as well as your choice of other applications and data sources.

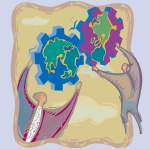
How does VISTA work?

VISTA is based on a modular concept that uses XML-based technology to extract and flexibly manipulate the data in your various SLIC and/or InSync databases. The same technology can be used to get data into and out of your other systems, including asset management, ERP, IETM, etc. This pooled information is rendered

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■ You can provide web access to your supportability data.

■ You can provide a common browser-based user interface



for all your applications – significantly lowering your training costs for using this data.

■ You can determine the spares and support equipment that are most critical for assuring your system availability.

■ You can identify what maintenance actions would most significantly reduce your risk of being unable to perform specific missions.

■ You can link your supportability data to other software for an integrated look at your whole system.



in a common web browser and allows a truly customized "view" to your data. You select just those modules that you need to construct your view. And, you can easily add modules later as your requirements evolve.

How Can You Use VISTA?

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- You can provide a common browser-based user interface for all your applications – significantly lowering your training costs for using this data.
- You can determine what spares and support equipment are most critical for assuring system availability.
- You can identify what maintenance actions would most significantly reduce your risk of being unable to perform specific missions.
- You can link your supportability data to other software for an integrated look at your whole system.

YOU DECIDE...By asking a few simple questions, such as what you need your data for and who needs it, you can make the information that you already own available to a much wider audience – customized reports, screens and visualizations.

Let your data be all it can be by getting it to the right person at the right time!



Personalize VISTA to Meet Your Needs

If any single word describes the VISTA concept, it is "personalized". You can create your own VISTA

from the outset by selecting the modules that you need. You can work with our account executives to define exactly what you want in a VISTA implementation, or you can select from our growing list of modules and choose a fully "off-the-shelf" implementation!

Maybe you will want a modification of an existing module – perhaps one that performs a calculation that renders the results in a 3-D graph. Maybe you want a link to a software system that does necessary analyses for you.

Even if you want something totally new, it may be only a few days before you can be using it! VISTA allows you to leverage your existing assets with a minimum of cost. You can customize by choosing existing components, you can customize by creating new components, or you can customize by modifying existing components.

So let's reexamine the obstacles that prevent you from using and managing your data assets. Stovepipe systems? Multiple

tools to learn? Just too hard to access the information you need? VISTA's single standard interface to all your data, rendered in the formats you need and available over the Internet or your local Intranet, will turn your data into valuable knowledge.

So quit overpaying operations and increase your system availability – use a simple solution that allows you to leverage your existing assets into (1) reduced lead time, costs, and induced failures and (2) increased reliability, availability and quality.

THE CHOICE IS YOURS, AND THE REWARDS ARE YOURS.



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