2021 Training Course Catalog

Training is Fundamental to Your Success

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Integrated Support Systems, Inc.

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Training Course Calendar

March 2021

22-26   Supportability Analysis

29- Apr 2   Using SLICwave

April 2021

13-15   SLICwave System Administrator

27-29   SLICwave S1000D

May 2021

4-6   Provisioning

September 2021

13-17   Supportability Analysis

20-24   Using SLICwave

October 2021

5-7   SLICwave System Administrator

12-14   Provisioning

19-21   SLICwave S1000D

To register for an ISS training course, complete the ISS Training Registration Form (PDF) and either email to training@isscorp.com or fax to +1 (864) 654-1286.

All course pricing is listed in US Dollars.

A Note from ISS regarding Remote Learning

In these trying times, Integrated Support Systems, Inc. (ISS) understands the importance of training for increasing job effectiveness and performance. For 35+ years we have offered our training through a regularly scheduled training course calendar and on-site training at locations of our customers' choice. ISS has adjusted our training delivery to bring you the same great training via a remote setting. This training continues to support a balance of lecture, practical exercises (via virtual machine access), and an opportunity for discussion and questions.

Information on our Remote Delivery methods is available upon request.

Training is Fundamental to Your Success

For over 30 years, Integrated Support Systems, Inc. (ISS) has delivered product life cycle support, product data management (PDM), configuration management (CM), and product collaboration software to our customers in the aerospace and defense industries – worldwide. ISS has developed comprehensive training and technical services to support our customers in the use of ISS software and the fundamental concepts that the software supports.

ISS Training

Well-trained personnel are critical to the success of every project. Quality training is especially important on projects that have budgetary constraints, limited resources, and changing requirements. Whether you need training on the use of our software, including new features and functionality, or you would like a better understanding of the underlying functional processes behind the software, ISS training will increase your knowledge and efficiency on the job.

ISS training courses are developed and delivered by the same experts who build and support ISS products. Each course provides a distinct balance of lecture, practical exercises, and discussion.

Regularly scheduled courses are held at our facility near Clemson, South Carolina, USA, and are also available to be delivered on-site at a location of your choice.

Help ensure the continued success of you and your company by making ISS training an integral part of your product supportability planning and budget.

Supportability Analysis
(MIL-STD-1388-2B, LMI, GEIA-STD-0007)
5-day; March 22-26; September 13-17

Overview
This course provides fundamental insight into the logistics support analysis (LSA) process. It focuses on the primary current standards that serve as the basis for many LSA programs – GEIA-STD-0007, MIL-STD-1388-2B, and LMI. Additionally, it examines the role of the analysis in Performance Based Logistics (PBL) and spiral programs. The focus of the course is to provide you the necessary insight to produce the appropriate support system for your program. The Supportability Analysis course provides the foundation for using the SLICwave® software.

Prerequisite
None

Using SLICwave®
Current version: v5.3
5-day; March 29-April 2; September 20-24

Overview
Using SLICwave® introduces new and existing users to SLICwave® software. If you have a contract using MIL-STD-1388-2B, LMI, PBL, or GEIA-STD-0007, this course will provide you with the fundamental proficiency to use the industry standard product life cycle support information management software. Using SLICwave® combines expert instructor-led sessions and numerous hands-on exercises to introduce features and functionality and promote skill development. Master the productivity enhancing features of SLICwave® through practical use of SLICwave® during the Using SLICwave® training course.

Prerequisite
Supportability Analysis Training Course *is highly recommended*.

SLICwave®/0007
Course Dates: This 3-day course is scheduled upon request. Please contact ISS for details.

Overview
The SLICwave®/ GEIA-STD-0007 training course builds on your existing knowledge of SLICwave® by focusing on the aspects of SLICwave® that facilitate delivery of GEIA-STD-0007 data and data products. This course is targeted at experienced SLICwave® users that need to master the new tools and features added to SLICwave® in support of the evolving GEIA-STD-0007. Learn "what's new" in GEIA-STD-0007, the differences between various revisions of the standard, and how to develop and deliver GEIA-STD-0007 compliant data using SLICwave®.

Prerequisite
Course attendees need a working knowledge of SLICwave® and MIL-STD-1388-2B.

SLICwave/S1000D
3-day; April 27-29; October 19-21

Overview
The SLICwave/S1000D training course expands upon your existing knowledge of SLICwave and GEIA-STD-0007 by focusing on SLICwave functionalities that facilitate delivery of SPEC S1000D data modules. This course is targeted at experienced SLICwave users that need to repurpose and enhance existing SLICwave LSAR data for use in S1000 data modules. Learn S1000D data module creation, publication, synchronization with common source databases (CSDBs), and how to generate and review S1000D applicability using SLICwave.

Prerequisite
Course attendees need a working knowledge of SLICwave, GEIA-STD-0007, and SPEC S1000D.

Provisioning: Concepts, Analysis & Techniques

3-day; May 4-6; October 12-14

Overview

Provisioning: Concepts, Analysis, & Techniques provides instruction to provisioners at all levels. Through a detailed introduction and skilled instruction, you will learn how to improve management and delivery of provisioning contractual requirements. This comprehensive course provides not only theoretical overview, but real-world scenarios, enabling you to improve evaluation and understanding of obstacles and issues that may exist in receiving, maintaining, and submitting provisioning.

Prerequisite

MIL-STD-1388-2B and/or GEIA-STD-0007 knowledge and experience is required.

SLICwave® System Administrator (SA)

3-day; April 13-15; October 5-7

Overview

The SLICwave® System Administrator (SA) training course provides instruction for effective maintenance and management of the SLICwave® system. Discover how to achieve optimal performance from the software with the knowledge you gain from this course.

Prerequisite

None

Introduction to FMECA and RCM Analysis

This 3-day course is scheduled upon request. Please contact ISS for details.

Overview

The Introduction to FMECA and RCM Analysis training course introduces the concepts of Failure Mode, Effects and Criticality (FMECA) and Reliability Centered Maintenance (RCM). FMECA is engineering analysis that seeks to identify the ways a system can fail and the effects and criticality of those failures. In addition, FMECA determines what corrective maintenance actions will be necessary to rectify the failure. RCM is an engineering analysis that seeks to determine the possibility of preventing failures identified in FMECA. Furthermore, RCM analysis will identify preventative maintenance actions that can be undertaken to keep the failures from occurring.

Prerequisite

None

ISS also provides training on our newest product SLICwave Life Cycle. If you would like more information on SLICwave Life Cycle and its associated training, please contact an ISS representative at 1-800-528-9185 (U.S. and Canada) or +1 (864) 654-1284 (all other countries).

Introduction to CM-L

*This 2-day course is scheduled upon request.
Please contact ISS for details.*

Overview

The Introduction to CM-L training course (SLICwave®/CM-L) instructs users in the practice of Configuration Management – Logistics (CM-L) module for SLICwave®. SLICwave®/CM-L is a highly sophisticated module which permits users to perform configuration management (CM) of LSAR data at any time. It also tracks modifications to the LSAR database via in-work partitions and allows users to make prototype alterations to LSAR data while keeping a "baseline" configuration of data intact. This course instructs users in the creation of these in-work partitions, maintenance of the data within these partitions, and updating the baseline configuration using data from a partition.

Prerequisite

None

*Pricing effective as of January 1, 2021

ISS Training

Five Day Training   2021
Cost per person $2,780

Three Day Training
Cost per person $1,900

ISS On-Site Training

Let us bring our courses to you!

In addition to our regularly scheduled training courses at ISS, all courses are available for on-site training delivery.

ISS on-site training is intended to provide instruction for groups of up to ten (and may be increased to large group at an additional cost). On-site training courses follow the same curriculum presented at ISS – you just choose the location.

For on-site training course pricing, information, and scheduling, please contact:

Integrated Support Systems, Inc.
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Fax: +33 (0) 1.34.82.72.99

Register for an ISS Training Course Today

Complete an ISS Training Registration Form

Email the form to training@isscorp.com or fax to +1 (864) 654-1286. If you have any questions, please contact an ISS Account Executive at 1-800-528-9185 (U.S. and Canada) or at +1 (864) 654-1284 (all other countries). You can also email your inquiry to training@isscorp.com

Training Policy Information

Payment

Full payment is due upon registration. Payments may be remitted via credit card or company check. Credit card payments will be taken over the phone by our Training Coordinator at 1-800-528-9185 (U.S. and Canada) or +1 (864) 654-1284 (all other countries). Company checks must be received two weeks before the course begins unless other arrangements have been approved by ISS.

Training Course Delivery

We expect to hold classes per the published class schedule. We have found, however, that we can cover course material more quickly, and without degradation of the learning experience, in classes with only a few students. We reserve the right, therefore, to shorten a class by one day based on the number of registered students in the class. Any change in the schedule will be at the discretion of ISS no later than 2 weeks in advance of the course start date. Trainees will be notified promptly of any change in the course delivery dates.

Cancellation / Substitutions by Registrant

Registered students who cancel more than 14 days prior to the start date of the course will be refunded the training course tuition, less a $200 administrative fee. If cancellation occurs within 14 days of the start date, the registrant will forfeit 50% of the course tuition.

In lieu of cancellation, the registrant may send a substitute to attend the class. Please notify ISS at least 14 days prior to the start date of the course of your intent to substitute. NOTE: If a registrant notifies ISS within 14 days of the course of the intent to send a substitute and the course is being delivered remotely, ISS may have already shipped you the training manual. In this case, the registered student will be responsible for providing the training manual to the substitute, or ISS will ship another training manual at a cost of $75 to cover printing and shipping costs.

For questions or concerns regarding our Training Policy, please contact ISS at training@isscorp.com. You may also call us at 1-800-528-9185 or +1 (864) 654-1284.

Training Registration Form

First & Last Name

Job Title

Company

Address

City

State / Province

Postal Code

Country

Email Address

Phone / Fax

Please select training courses.

Please select training courses.

Payment Information: Full payment is due upon registration. Payments may be remitted via credit card or company check. Credit card payments will be taken over the phone by our Training Coordinator at (800) 528-9185 (U.S. and Canada) or +1 (864) 654-1284 (all other countries). Company checks must be received two weeks before the course begins unless other arrangements have been approved by ISS.

Please select payment method:

Credit Card (i.e., Visa, MasterCard, American Express)

Company Check

Payment Point of Contact and Contact Number

Cancellations and Substitutions: Cancellations more than 14 days prior the course start date will be refunded the training course tuition, less a $200 administrative fee. If cancellation occurs within 14 days of the start date, the registrant will forfeit 50% of the course tuition. Substitutions are requested at least 5 days prior to the start date of the training course.

I have read and agree to the terms & conditions for Payments, Cancellations and Substitutions.

I agree

Emergency Point of Contact / Phone Number:

Form Submission can be made via email at training@isscorp.com, or fax to +1 (864) 654-1286.

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